



5 November 2001

CBT Coaches (Pty) Ltd

Att: Jacques Erasmus
Managing Director

Dear Jacque,

A short note of thanks to you for your outstanding handling of the transportation requirements for the Hollard Group conference for the past 4 years. Certainly after the success of our 1998 conference I hoped that Hollard's relationship with CBT would extend into the future, and that it surely has done! Even with the annual growth of numbers, you continue to provide a professional, yet also very personal, service to us. Also, your handling of all our on-site transportation requirements, despite the long hours, is exceptional and a reflection of the added value you and your staff give to your clients.

We look forward to dealing with you again during Conference 2002.

Kind regards,

A handwritten signature in cursive script, appearing to read "Angie".

Angie Devoti
Conference Co-ordinator